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Deltek

Deltek + ComputerEase
FieldEase
System Specifications

May 20, 2022

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System Requirements

Workstation

- Operating System: Windows 10+, or MAC OS X 10.5.8+
- Internet Browser: Google Chrome (stable channel)
Network: Broadband Internet Connection (DSL/Cable or Equivalent)

Recommended Mobile Devices

- Apple iPad (4-8 Gen) or
- iPad Air (2-4 Gen) or
- iPad Pro (1-4 Gen) or
- Android OS Tablets or
- Windows-based tablet PCs
- We strongly recommend using a tablet with a minimum 10-inch screen size

Appendix A: For Additional Information

If you need assistance installing, implementing, or using Deltek + ComputerEase, Deltek makes a wealth of information and expertise readily available to you.

Deltek + ComputerEase Customer Corner

The Customer Corner is a support website for Deltek + ComputerEase customers who are current on their Enhancements and Maintenance Package.

The following are some of the many options that the Customer Corner provides:

- [Monthly Advanced Training classes](#)
- [Twice-a-week *Meet the Expert* sessions](#)
- [Submit a support ticket](#)
- [Request a training appointment](#)
- [Introduce new features and vote on existing submissions on the Customer Voice](#)
- [Access product specific documents such as user manuals](#)
- [Utilize Payroll Services' forms, calculators, and more](#)
- [Stay up-to-date on COVID-19 specific product updates and resources on the COVID-19 Resource Center](#)
- [Request a custom report for your Deltek + ComputerEase solution](#)
- Learn about the many Deltek + ComputerEase offerings to include the CPA Partner Program, Payroll Services, and our Deltek Marketplace Partners

Attention: For more information regarding Deltek + ComputerEase Customer Corner, refer to the online help available from the Web site.

Access Deltek + ComputerEase Customer Corner

To access the Deltek + ComputerEase Customer Corner:

1. Go to <https://www.construction-software.com/customer-corner/>.
2. Enter your Customer Corner **Username** and **Password**.
3. Click **Login**.

Note: If you forget your username or password, you can click the **Having Trouble Logging In?** button on the login screen for help.

Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online

Attention: For more information regarding Deltek Support Center, refer to the online help available from the Web site.

Access Deltek Support Center

To access the Deltek Support Center:

4. Go to <https://deltek.custhelp.com>.
5. Enter your Deltek Support Center **Username** and **Password**.
6. Click **Login**.

Note: If you forget your username or password, you can click the **Need Help?** button on the login screen for help.